



Your business
is our business.

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June 24, 2016

VIA Electronic Comment Filing System

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

**Re: WC Docket No. 14-58
2016 ETC Annual Report of CGKC&H #1 L.P. Five Star Wireless
Study Area Code 449046**

Dear Ms. Dortch:

On behalf of CGKC&H #1 L.P. Five Star Wireless, JSI files the attached FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.¹

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

¹ 47 C.F.R. §§ 54.313, 54.422.

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449046
<015>	Study Area Name	CGKC&H #1 L. P. FIVE STAR WIRELESS
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address: Email of the person identified in data line <030>	cfoltz@wcc.net
	Form Type	54.313 and 54.422

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	449046
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<110>	Has your company received its ETC certification from the FCC?	(yes / no)	<input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no)	<input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

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**(300) Unfulfilled Service Request
Data Collection Form**FCC Form 481
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<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)

Name of Attached Document

<010>	Study Area Code	449046
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<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only mobile voice	
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice 0 . 0	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<440>	Complaints per 1000 customers for fixed broadband	
<450>	Complaints per 1000 customers for mobile broadband	

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<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
449046tx510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	

(600) Functionality in Emergency Situations		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
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<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	449046tx610.pdf

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
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<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

[illegible]

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[illegible]

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<810>	Reporting Carrier	Texas RSA 15B2 Rural Cellular, LP
<811>	Holding Company	Central Texas Telephone Cooperative, Inc.
<812>	Operating Company	Texas RSA 15B2 Rural Cellular, LP

-- See attached worksheet --

**(900) Tribal Lands Reporting
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

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<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate
comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

<1030> Attach detailed description for broadband
comparability compliance

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

449046tx1210.pdf

Name of Attached Document

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

<010>	Study Area Code	449046
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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support
- <2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support
- <2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 1 or Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing
Required Information

Name of Attached Document Listing
Required Information

(2000) Price Cap Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing
Required Information

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

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Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No) <input type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No) <input type="radio"/> <input type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) <input type="radio"/> <input type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

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Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

<010>	Study Area Code	449046
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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information

**Certification - Reporting Carrier
Data Collection Form**

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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/21/2016
Printed name of Authorized Officer: CHARLOTTE CRAWFORD	
Title or position of Authorized Officer: CONTROLLER	
Telephone number of Authorized Officer: 3259449016 ext.6100	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Certification - Agent / Carrier
Data Collection Form**

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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>John Staurulakis, Inc.</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	<u>John Staurulakis, Inc.</u>
Name of Reporting Carrier:	<u>CGKC&H #1 L. P. FIVE STAR WIRELESS</u>
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
<u>449046</u>	<u>07/01/2016</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	<u>CGKC&H #1 L. P. FIVE STAR WIRELESS</u>
Name of Authorized Agent Firm:	<u>John Staurulakis, Inc.</u>
Signature of Authorized Agent or Employee of Agent:	Date: <u>06/21/2016</u>
Name of Authorized Agent Employee:	<u>Wes Robinson</u>
Title or position of Authorized Agent or Employee of Agent	<u>Manager - Regulatory Affairs</u>
Telephone number of Authorized Agent or Employee of Agent:	<u>5123380473 ext.</u>
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
<u>449046</u>	<u>07/01/2016</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

Texas RSA 15B2 Rural Cellular, LP

Study Area Code: 449046

Response to Line 510 - Service Quality Standards and Consumer Protection Rules

Compliance

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Texas RSA 15B2 Rural Cellular, LP (“Company”) hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with the Cellular Telecommunications Industry Association Consumer Code for Wireless Service (“CTIA Code”) as attached and does business as West Central Wireless. The Company

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

furthermore will comply with all requirements set forth in the *2015 Open Internet Order*, as it applies to the Company.

West Central Wireless adheres to 11 points within the CTIA Consumer Code, including disclosing rates, additional taxes, fees, surcharges and terms of service; providing coverage maps; making customer service readily accessible; and allowing a trial period for new service.

1. WEST CENTRAL WIRELESS DISCLOSES RATES AND TERMS OF SERVICE TO CONSUMERS

For each service plan offered to new consumers, West Central Wireless discloses to consumers at point of sale and on its web sites, at least the following information, as applicable: (a) the coverage area for the service; (b) any activation or initiation fee; (c) the monthly access fee or base charge; (d) the amount and nature of any voice, messaging, or data allowances included in the plan (such as night and weekend minutes); (e) the charges for domestic usage in excess of any included allowances or outside of the coverage area; (f) for prepaid service plans, the period of time during which any balance is available for use; (g) whether there are prohibitions on data service usage and whether there are network management practices that will have a material impact on the customer's wireless data experience; (h) whether any additional taxes, fees or surcharges apply; (i) the amount or range of any such fees or surcharges that are collected and retained by the carrier; (j) the amount or nature of any late payment fee; (k) whether a fixed-term contract is required and its duration; (l) the amount and nature of any early termination fee that may apply; and (m) the trial period during which a consumer may cancel service without any early termination fee, as long as the consumer complies with any applicable return policy.

2. WEST CENTRAL WIRELESS MAKES AVAILABLE MAPS SHOWING WHERE SERVICE IS GENERALLY AVAILABLE

West Central Wireless makes available at point of sale and on its web sites maps depicting approximate domestic coverage applicable to each of their service plans currently offered to consumers. To enable consumers to make comparisons among carriers, West Central Wireless generated this map using generally accepted methodologies and standards to depict outdoor coverage. All such maps will contain or link to an appropriate legend concerning limitations and/or variations in wireless coverage and map usage, including any geographic limitations on the availability of any services included in the plan. West Central Wireless periodically updates such maps as necessary to keep them reasonably current. If necessary to show the extent of service coverage available to customers from carriers' roaming partners, West Central Wireless incorporates coverage maps from roaming partners that are generated using similar industry-accepted criteria, or if such information is not available, incorporate publicly available information regarding roaming partners' coverage areas.

3. WEST CENTRAL WIRELESS PROVIDES CONTRACT TERMS TO CUSTOMERS AND CONFIRMS CHANGES IN SERVICE

When a customer initiates new service or a change in existing service, West Central Wireless provides or confirms any new material terms and conditions of the ongoing service with the customer.

4. WEST CENTRAL WIRELESS ALLOWS A TRIAL PERIOD FOR NEW SERVICE

When a customer initiates postpaid service with West Central Wireless, the customer will be informed of and given a period of not less than 14 days to try out the service. West Central Wireless does not impose an early termination fee if the customer cancels service within this period, provided that the customer complies with applicable return and/or exchange policies. Other charges, including usage charges, may still apply.

5. WEST CENTRAL WIRELESS PROVIDES SPECIFIC DISCLOSURES IN ADVERTISING

In advertising of prices for wireless service plans or devices, West Central Wireless discloses material charges and conditions related to the advertised prices and services, including if applicable and to the extent the advertising medium reasonably allows: (a) whether activation or initiation fees apply; (b) monthly access fees or base charges; (c) the amount and nature of any voice, messaging, or data service allowances included in the plan; (d) the charges for any domestic usage in excess of any included allowances or outside of the coverage area; (e) for prepaid service plans, the period of time during which any balance is available for use; (f) whether there are network management practices that will have a material impact on the customer's wireless data experience; (g) whether any additional taxes, fees or surcharges apply; (h) the amount or range of any such fees or surcharges that are collected and retained by the carrier; (i) whether a fixed-term contract is required and its duration; (j) early termination fees; (k) the terms and conditions related to receiving a product or service for "free;" (l) for any service plan advertised as "nationwide," (or using similar terms), the carrier will have available substantiation for this claim; and (i) whether prices or benefits apply only for a limited time or promotional period and, if so, whether any different fees or charges will apply for the remainder of the contract term.

6. WEST CENTRAL WIRELESS SEPARATELY IDENTIFIES CARRIER CHARGES FROM TAXES ON BILLING STATEMENTS

On customers' bills, West Central Wireless distinguishes (a) monthly charges for service and features, and other Charges collected and retained by West Central Wireless, from (b) taxes, fees and other charges collected by West Central Wireless and remitted to federal state or local governments. West Central Wireless will not label cost recovery fees or charges as taxes.

7. WEST CENTRAL WIRELESS PROVIDES CUSTOMERS THE RIGHT TO TERMINATE SERVICE FOR CHANGES TO CONTRACT TERMS

West Central Wireless will not modify the material terms of their postpaid customers' contracts in a manner that is materially adverse to those customers without providing a reasonable advance notice of a proposed modification and allowing those customers a time period of not less than 14 days to cancel their contracts with no early termination fee.

8. WEST CENTRAL WIRELESS PROVIDES READY ACCESS TO CUSTOMER SERVICE

Customers will be provided a toll-free telephone number to access West Central Wireless' customer service during normal business hours. Customer service contact information will be provided to customers online and on billing statements. West Central Wireless provides information about how customers can contact the carrier in writing, by toll-free telephone number, via the Internet or otherwise with any inquiries or complaints, and this information is included, at a minimum, on all billing statements, in written responses to customer inquiries and on West Central Wireless' web

sites. West Central Wireless also makes such contact information available, upon request, to any customer calling customer service departments.

9. WEST CENTRAL WIRELESS PROMPTLY RESPONDS TO CONSUMER INQUIRIES AND COMPLAINTS RECEIVED FROM GOVERNMENT AGENCIES

West Central Wireless responds in writing to state or federal administrative agencies within 30 days of receiving written consumer complaints from any such agency.

10. WEST CENTRAL WIRELESS ABIDES BY POLICIES FOR PROTECTION OF CUSTOMER PRIVACY

West Central Wireless abides by a policy regarding the privacy of customer information in accordance with applicable federal and state laws, and makes available to the public its privacy policy concerning information collected online. West Central Wireless abides by the CTIA Best Practices and Guidelines or Location-Based Services.

11. WEST CENTRAL WIRELESS PROVIDES CONSUMERS WITH FREE NOTIFICATIONS FOR VOICE, DATA AND MESSAGING USAGE, AND INTERNATIONAL ROAMING

West Central Wireless provides, at no charge: (a) a notification to consumers of currently-offered and future domestic wireless plans that include limited data allowances when consumers approach and exceed their allowance for data usage and will incur overage charges; (b) a notification to consumers of currently-offered and future domestic voice and messaging plans that include limited voice and messaging allowances when consumers approach and exceed their allowance for those services and will incur overage charges; and (c) a notification to consumers without an international roaming plan/package whose devices have registered abroad and who may incur charges for international usage. West Central Wireless generates the notifications described above to postpaid consumers based on information available at the time the notification is sent. Wireless consumers will not have to affirmatively sign up in order for these notifications to be sent. West Central Wireless clearly and conspicuously discloses tools or services that enable consumers to track, monitor and/or set limits on voice, messaging and data usage.

Texas RSA 15B2 Rural Cellular, LP

Study Area Code: 449046

Response to Line 610 - Ability to Function in Emergency Situations

Texas RSA 15B2 Rural Cellular, LP (“Company”) hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2).¹ The Company’s network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

The Company’s network is homed back to a central switching center that is fully supported by automated emergency back-up generators. The connecting trunking and signaling circuits are also on a diverse route to avoid prolonged outages. The Company’s tower sites have one to eight hours of battery back-up and strategic sites have emergency generators. If necessary, in emergency situations, the company can deploy portable or temporary cellular base stations.

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to “demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”

(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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July 2013

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

[illegible]

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	449046
<015>	Study Area Name	CGKC&H #1 L. P. FIVE STAR WIRELESS
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net
<810>	Reporting Carrier	Texas RSA 15B2 Rural Cellular, LP
<811>	Holding Company	Central Texas Telephone Cooperative, Inc.
<812>	Operating Company	Texas RSA 15B2 Rural Cellular, LP

[illegible]

Texas RSA 15B2 Limited Partnership

Rates, Terms and Conditions for Lifeline Service

(Response to Form 481, Line 1210)

Texas RSA 15B2 Limited Partnership d/b/a Five Star Wireless and d/b/a Right Wireless offers Lifeline discounts on all rate plans that include voice services to eligible customers. Currently available rate plans are as specified in the attached brochure. The Company has been designated as an ETC in both rural and non-rural Incumbent Local Exchange Company service areas and, due to reforms associated with state universal service support, the Company's Lifeline discounts vary by ILEC service territory.

<u>ILEC Service Area</u>	<u>Total Lifeline Discount</u> ⁽¹⁾
Verizon	\$ 16.45
Windstream – Kerrville	\$ 12.75

⁽¹⁾ Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

Lower Rates—Just for your area!



Five Star Wireless is pleased to offer you a special, lower rate, for service.

Basic **UNLIMITED** Local calling in the home area for only:

\$34.00

Long distance can be added for \$10 per month for unlimited calling or you can chose to be billed at 10 cents (\$0.10) per minute.

Roaming is also available for 60 cents (\$0.60) per minute.

This is just another reason why at Five Star Wireless, we are your **HOME** Team!

In order to receive this discounted rate, you must bring in the flyer with you, or reference it when contacting customer care.

CALL US AT 325-944-9016 OR
STOP BY ONE OF OUR LOCATIONS!

*THIS PROMOTION IS NOT AVAILABLE EVERYWHERE. IT IS ONLY
AVAILABLE IN BOERNE.

Lower Rates—Just for your area!



Five Star Wireless is pleased to offer you a special, lower rate, for service.

Basic **UNLIMITED** Local calling in the home area for only:

\$24.00

Long distance can be added for \$10 per month for unlimited calling or you can chose to be billed at 10 cents (\$0.10) per minute.

Roaming is also available for 60 cents (\$0.60) per minute.

This is just another reason why at Five Star Wireless, we are your **HOME** Team!

In order to receive this discounted rate, you must bring in the flyer with you, or reference it when contacting customer care.

CALL US AT 325-944-9016 OR
STOP BY ONE OF OUR LOCATIONS!

*THIS PROMOTION IS NOT AVAILABLE EVERYWHERE. IT IS ONLY
AVAILABLE IN FREDERICKSBURG, JUNCTION, STONEWALL,
WILLOW CITY, AND HARPER.

Lower Rates—Just for your area!



Five Star Wireless is pleased to offer you a special, lower rate, for service.

Basic **UNLIMITED** Local calling in the home area for only:

\$20.00

Long distance can be added for \$10 per month for unlimited calling or you can chose to be billed at 10 cents (\$0.10) per minute.

Roaming is also available for 60 cents (\$0.60) per minute.

This is just another reason why at Five Star Wireless, we are your **HOME** Team!

In order to receive this discounted rate, you must bring in the flyer with you, or reference it when contacting customer care.

CALL US AT 325-944-9016 OR
STOP BY ONE OF OUR LOCATIONS!

*THIS PROMOTION IS NOT AVAILABLE EVERYWHERE. IT IS ONLY
AVAILABLE IN KERRVILLE.



Simple Bonus Share Program

Step 1: Choose Your Simple Bonus Share Data Plan

Home Data	Nationwide Data	Monthly Charge
No Data	-	\$5
1 GB	120 MB	\$25
3 GB	240 MB	\$40
6 GB	360 MB	\$65
12 GB	480 MB	\$90
20 GB	600 MB	\$110
30 GB	720 MB	\$130
40 GB	840 MB	\$150
60 GB	960 MB	\$225
80 GB	1 GB	\$300

Data Overages: \$12 for 1 GB Home Data, \$12 for 100 MB Nationwide Data.
Data plan charge is a monthly charge. Data can be shared on up to 12 lines.

Step 2: Choose Your Simple Bonus Share Program

Flex Lease	2 Year Agreement
\$24	\$38
\$24	\$38
\$24	\$38
\$24	\$38
\$14	\$38
\$14	\$38
\$14	\$38
\$14	\$38
\$14	\$38
\$14	\$38

Monthly charge is per line. Flex Lease rate available on up to 4 lines. Plans include Unlimited Home Minutes, 500 Nationwide Minutes, Unlimited Messaging, Voicemail and Caller ID. Airtime Overages = \$0.12 per minute

Terms and Conditions: Unlimited minutes are restricted to the Home Area and phone must display "West Central Wireless." E-bill option is free. There is a \$3 charge for printed bills on all plans. WCW reserves the right to change the rate plan or refuse any further service if 50% or more of the usage is outside of the WCW 26-county home area. All maps show the approximate areas of coverage. These are not the precise boundaries of cellular service nor the precise boundaries of each cellular carrier. See your Account Manager for more information about coverage in each of these counties. Two year contract or lease agreement required with phone purchase. A \$20 processing fee applies on upgrades and new activations. Pricing does not include taxes, surcharges, and fees. See www.westcentral.com for more details.



*It's been my pleasure
serving you today!*

My Name is: _____

My Location is: _____

Pay Their Age Plans

Flex Leases	Monthly Access Fee	Monthly Data Fee	Data Included
Qualifying Plan	\$30.00	\$0.00	2 GB
Child	\$25.00	Age of Child	Age of Child
2-Year Contracts	Monthly Access Fee	Monthly Date Fee	Data Included
Qualifying Plan	\$50.00	\$0.00	2 GB
Child	\$45.00	Age of Child	Age of Child

Plan includes Unlimited Home Minutes, 500 Nationwide Minutes, Unlimited Messaging, Bank Your Data, Voicemail and Caller ID. 1 GB of Nationwide Data per Account.

Data Overages: \$12 per GB Home Data

\$12 per 100MB Nationwide Data

**Must have at least one qualifying plan and can have more (two parents, older children, grandparent, etc.) *Child must live within household of account holder.*

Senior Plan

Monthly Charge	Minutes
\$17	100*
\$22	300*
\$25	Unlimited Home / 600*

*Minutes are nationwide. Plan includes Caller ID and Unlimited Messaging. Basic Voice Mail \$2.00 per month. Airtime overage \$0.12 per minute.

Senior Data Plan Option

Monthly Charge	Home Data / Nationwide Data
\$20	1 GB / 100 MB

Home Data Overage \$12 per GB. Nationwide Data Overage \$12 per 100 MB. See reverse side for additional data options, terms, and conditions.



Scan to go to WestCentral.com

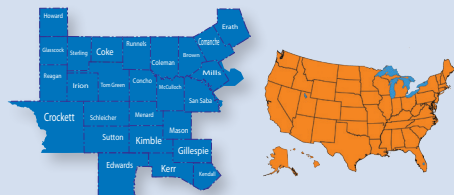
Corporate Office
3389 Knickerbocker Rd.
San Angelo, TX

For additional locations and business hours,
contact customer care or visit our website:

www.WestCentral.com
info@wcc.net
(800) 695-9016

Home Area Coverage

National Coverage



Gizzard Travel Data Plan

Monthly Charge	Travel Data
\$10	Gig to Gig

Data Overages: \$10 per GB

Data does not share with any other devices.

Bank your data not applicable.

A \$9.95 processing fee applies on upgrades and new activations.

Additional Features

Feature	Price (per month)
Voice Mail to Email & Web Portal	\$2.00
Roadside Assistance	\$2.45
Wireless Equipment Repair & Replacement*	\$6.00, \$8.00 or \$10.00
Wireless Equipment Repair**	\$5.00

*Depends on phone selection. Repair or replacement fee applies. Replacement covers 2 claims per year. Lost not covered.

**Repair Fee \$35 per incident. One LCD replacement per year. All other incidents unlimited.

State and Local Government & Corporate Discounts are available. Ask an Account Manager for details about the savings available for your organization.

LIFELINE PROGRAM

I. LIFELINE PROGRAM

General

- A. Lifeline Service is a retail local service offering sponsored by the FCC and available to qualifying low-income consumers in accordance with the Public Utility Commission of Texas' Subst. R. 26.412.
1. Consumers qualifying for Lifeline Service are offered the services or functionalities enumerated in 47 Code of Federal Regulations §54.101(a)(1)-(8) (relating to Supported Services for Rural, Insular and High Cost Areas).
 2. The Company shall offer Toll Denial at no charge to all qualifying low-income consumers at the time such consumers subscribe to Lifeline Service.
 3. A customer otherwise eligible to receive the Lifeline Service shall not be prohibited from obtaining and using telecommunication equipment and services designed to aid such customer in utilizing qualifying telecommunication services.
 4. Lifeline Service rate reductions only apply to basic service and do not apply to long distance service, 976 and other information provider services, or any other optional services or functionalities (i.e., custom calling features, construction, etc.) which may or may not be tariffed. Customers may obtain such services, where available, at their discretion, although the Lifeline Service reduction does not apply.
 5. The Lifeline Service rate reductions do not apply to service connection charges.
 6. Lifeline Service will not be available on a retroactive basis.

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LIFELINE PROGRAM

I. LIFELINE PROGRAM (Cont'd)

B. Eligibility Requirements

1. The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence.
2. The service must be provided in the eligible consumer's name.
3. The applicant must participate in, or have a person or child who resides in the customer household who participates in, one of the following programs or can certify that their annual income is at or below 150% of the federal poverty guidelines
 - Medicaid
 - Food Stamps
 - Low-income Home Energy Assistance Programs (HEAP)
 - Supplemental Security Income (SSI)
 - Federal public housing assistance
 - State Child Health Plan
4. Procedures for Establishing Lifeline Discounts
 - (a) The Texas Low Income Discount Administrator (LIDA) identifies customers who are eligible for Lifeline Service discounts and will provide a monthly list to the Company. The Company will apply the discounts unless the Company receives a customer request to be excluded from such discounts.
 - (b) Consumers who do not participate in one of the designated programs but who meet income qualifications by having an annual income at or below 150% of the federal poverty guidelines, may establish self-enrollment eligibility for Lifeline Service by contacting the LIDA and receive Lifeline Service discounts within 30 days of proof of eligibility.

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LIFELINE PROGRAM

I. LIFELINE PROGRAM (Cont'd)

B. Eligibility Requirements (Cont'd)

5. Provision of Service

- (a) The Company shall provide Lifeline Service to all eligible consumers served by the Company where identified by the LIDA. Within 30 days after receipt of the list or receipt of customer affidavit, the Company shall begin reduced billing for those eligible low-income consumers. For self-enrolled customers, the discount is available for seven months, including a 60-day period for renewing eligibility with LIDA.
- (b) If the eligible consumer changes the telephone service to qualifying services or initiates new qualifying service, the Company shall begin reduced billing at the time the change of service becomes effective or when the new service is established.
- (c) The Company will discontinue Lifeline Service discounts upon notice by LIDA that a customer is no longer eligible.
- (d) The Company has provided a confidentiality agreement to the LIDA specifying the use of confidential client information is solely for providing Lifeline Service.

C. Deposits

The deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to Toll Denial Service. If TDS is not subscribed, a deposit may be required of the applicant.

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LIFELINE PROGRAM

I. LIFELINE PROGRAM

D. Lifeline Service Discounts

1. Eligible consumers who subscribe to Lifeline Service will receive the following access line discounts as long as the total combined Lifeline discounts do not result in a rate of less than zero for a customer's basic local service:

	<u>Monthly Rate Reduction</u>	<u>Effective</u>	
a. Federal Support ⁽¹⁾	\$9.25		
b. State reduction in monthly ⁽²⁾ intrastate charges	\$3.50		
c. Additional Lifeline Area Discounts			
Verizon Southwest ⁽³⁾	\$3.70	01-01-16	I
Windstream/Kerrville ⁽⁴⁾	\$0.00		

⁽¹⁾ Federal Lifeline support as codified in Title 47 C.F.R. Part § 54.403.

⁽²⁾ Pursuant to 16 Tex. Admin. Code § 26.412(f)(1)(C) (TAC).

⁽³⁾ Pursuant to the Texas High Cost Universal Service Plan Area Discount in 16 TAC § 26.412(f)(1)(D).

⁽⁴⁾ Pursuant to the Texas Small and Rural ILEC Universal Service Plan Area Discount in 16 TAC § 26.412(f)(1)(E).

Issued: December 15, 2015

Mike Higgins
P.O. Box 991
San Angelo, Texas 76902

PUBLIC UTILITY COMMISSION OF TEXAS
EFFECTIVE
Jan. 1, 2016 Tariff No. 42242/42098
TARIFF CLERK

LIFELINE PROGRAM

I. LIFELINE PROGRAM (Cont'd)

E. Service Charges

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1. Service charges do not apply when eligible customers with existing residential service convert to Lifeline Service.
2. Service charges apply when:
 - (a) At the time Lifeline Service billing is initiated, where existing eligible residential local exchange access service customers request additional features, such as special or custom calling features.
 - (b) A customer receiving Lifeline Service voluntarily elects to convert to telephone service arrangements, which preclude Lifeline Service eligibility.
 - (c) New residential applicants (those without existing service) eligible for the Lifeline Program will be subject to applicable service charges.
3. Any subsequent moves or changes after the initial connection to Lifeline Service will be subject to applicable service charges.
4. The Company waives monthly number portability charges for a Lifeline customer.
5. The Company may not disconnect Lifeline Service for nonpayment of toll charges.
6. A Lifeline customer is required to adhere to the same bill payment policies applicable to all of the Company's customers.

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I. LIFELINE PROGRAM (Cont'd)

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F. Number Portability Charge

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The Company waives the monthly number portability charge for a Lifeline customer.

G. Payments and Disconnection of Service

1. The Company may not disconnect Lifeline Service for nonpayment of toll charges.
2. A Lifeline customer is required to adhere to the same bill payment policies applicable to all of the Company's customers.

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